



AFRICAN BANKING CORPORATION LIMITED

ABC Bank is a leading commercial bank that has been in existence for the last 40 years. The Bank is seeking to recruit a dynamic, creative, self-driven and highly motivated experienced professional for the below position.

OFFICER - ICT

Reporting to the Manager - Infrastructure, the Incumbent will work as part of the ICT Team to offer technical support to ICT Infrastructure related issues all over the bank, management of the ABC Bank Data Centre & DR Site, documentation of technical support procedures, network trouble shooting and configuration, server creations and monitoring of systems to maintain utmost system uptime.

The incumbent will perform the amongst others the below responsibilities;

- Handling of day-to-day ICT problems related to the Core Banking Applications (level 1 & Level 2 support)
- Network System troubleshooting and diagnosing faults within the network.
- Active Directory server administration, support and management
- Testing and evaluating new technologies.
- Reports recording and Upgrade of system within ICT infrastructure.
- Conducting monitoring and maintenance of computer devices and network devices.
- Installing, configuring and maintenance of network servers and systems and virtualization for reliable operation of Data Centre activities.
- Providing documentation and technical specifications to ICT staff for planning and implementing new or upgrades of IT infrastructure.
- Performing server administration tasks, including user/group administration, security permissions, group policies, print services, research event log warnings and errors, and resource monitoring, ensuring system architecture components work together seamlessly.
- Monitoring data centre health using pre-existing management tools and responding to hardware issues as they arise; help build, test, and maintain new servers as needed, responsible for capacity, storage planning, and systems performance for the virtual environment.
- Performing or delegating regular backup operations and implementing appropriate processes for data protection, disaster recovery, and failover procedures.
- Supporting and implementing network and systems security policies and procedures, systems patching and upgrades, protection against malware, malicious activity and unauthorized access.
- Sustaining network integrity, server deployment, and security, administering email security and data storage.
- Maintaining internal infrastructure requirements including, laptop and desktop computers, servers, routers, switches, firewalls, printers, phones, security updates; support internet, intranet, LANs, WANs, and network segments.
- Installing and configuring computer hardware, operating systems and applications to ensure they are effectively and efficiently working.

Minimum Qualifications, Knowledge and Experience

- Bsc. Information Technology
- Minimum 2 year's banking experience
- System Administration certifications desired
- Networking Administration certifications desired
- Network troubleshooting skills.
- Excellent time management skill
- Network assessment skills
- Information Technology hardware equipment's and applications
- Computer network troubleshooting
- Self-driven and open-minded attitude and aggressiveness
- Always looking for ways to resolve problems

If you believe you meet the above requirements, send your applications to the following address: **recruitment@abcthebank.com** on or before **31st October 2024**. Please put the position applied for as the subject of the email.

- ***Only short-listed candidates will be contacted. Canvassing will lead to automatic disqualification***